

March 21, 2000

## OBSERVATION REPORT #52

**KPMG observed that the “called from city” and “called from state” are not populated in the 10 36 04 50 record of the Billing Output Specifications (BOS-BDT) format on several resale bills.**

### Issue

In several instances, the “called from city” and “called from state” is not populated in the 10 36 04 50 record of the (BOS-BDT) format for KPMG’s resale bills. Given that these are valid fields in this record and that these fields are sometimes populated, KPMG cannot understand why these fields are not populated in some cases. Following is a *sampling* of bill data in which the “called from city” and “called from state” are missing:

ID	Bill Date	Billing Number	Telephone Number	Date Call Month	Date Call Day	Called From City	Called From State	Called From Telephone Number	Called To City	Called To State	Called To Telephone Number	Time Call Hour	Time Call Minute	AM PM Ind
1	12/31/99	508Q050135	7812637010	12	14			7812637010	ACTON	MA	9782636581	10	39	1
2	12/31/99	508Q050135	7812929670	12	21			7812929670	CARVER	MA	5088667688	10	27	1
3	12/31/99	508Q050135	7812637000	12	17			7812637000	HAVERHILL	MA	9783731586	9	36	1
4	12/31/99	508Q050135	7817214979	12	16			7813680195	LAWRENCE	MA	9786862396	8	31	1
5	12/31/99	508Q050135	7813680192	12	14			7813680192	LOWELL	MA	9785510055	10	15	1
6	12/31/99	508Q050135	7812929672	12	17			7812929672	MANSFIELD	MA	5083392333	10	58	1
7	12/31/99	508Q050135	7812929643	12	14			7812929643	NEWBEDFORD	MA	5089996577	11	37	1
8	12/31/99	508Q050135	7812929643	12	16			7812929643	NEWBEDFORD	MA	5089996577	10	19	1
9	11/30/99	508Q050135	7813680192	11	1			7813680192	NORTHBORO	MA	5083935333	9	57	1
10	12/31/99	508Q050135	4135648302	12	16			4135648302	PITTSFIELD	MA	4134437171	9	55	1

### Assessment

Without “called from city” and “called from state”, CLECs will have a more difficult time validating that they were billed for the calls their end users made.